

# Primary Care Specialists, P.C.

Elise Murray, D.O. Lisa O'Neil, D.O.

33611 Warren Road Westland, MI 48185 (734) 641-8900 (734) 641-8970 Fax

Dear New Patient,

Thank you for choosing Primary Care Specialists, P.C. as your Internal Medicine Office. We welcome you to our facility. Please read the following information so your New Patient appointment may be a pleasant experience and run smoothly.

Enclosed in the packet you will find:

- New Patient Information Sheet
- Medical History Form
- HIPAA Form
- Notice of Privacy Practices Form (for you to keep)
- Authorization for Medical Treatment/Financial Responsibility Form
- Patient-Doctor Partnership Form
- Records of Release Form

### PLEASE ARRIVE 30 MINUTES PRIOR TO YOUR NEW PATIENT APPOINTMENT.

This will expedite the check in process and ensure all the necessary paperwork is filled out and received, prior to seeing the doctor.

## Please bring the following with you to your appointment:

- The packet of information, filled out completely
- Your Insurance Card
- Your Driver's License or Photo ID
- Any medications you are taking PLEASE BRING THEM IN ORIGINAL BOTTLES

Welcome! Thank you for choosing Primary Care Specialists.

Dr. Elise Murray and Dr. Lisa O'Neil

## PATIENT INFORMATION (PLEASE PRINT) Name of Patient Date Home Address Home Telephone Work/Cellular Telephone City State Zipcode Date of Birth Sex M F Single / Married / Widow / Divorced Social Security Number Person Financially Responsible for Patient\_\_\_\_\_\_\_ Relationship\_\_\_\_\_ Emergency Contact\_\_\_\_\_ Relationship\_\_\_\_\_ Telephone\_\_\_\_ Whom May We Thank for Referring You **PRIMARY INSURANCE** Name of Insured \_\_\_\_\_ Relationship to Patient\_\_\_\_\_ Address (if different from patient) Insured's Date of Birth\_\_\_\_\_\_ Social Security Number\_\_\_\_\_ Insured's Employer Work Telephone Insurance Plan Name Policy Number\_\_\_\_ Group Number\_\_\_ Co-Pay\_\_\_\_\_ Deductible\_\_\_\_\_ Type of Plan Medicare HMO PPO Commercial Are you familiar with coverage limitations of your plan? SECONDARY INSURANCE Name of Insured Relationship to Patient Address (if different from patient)\_\_\_\_\_ Insured's Date of Birth Social Security Number Insured's Employer Work Telephone Insurance Plan Name Policy Number\_\_\_\_\_ Group Number\_\_\_\_ Co-Pay Deductible Type of Plan Medicare HMO PPO Commercial Are you familiar with coverage limitations of your plan? **AUTHORIZATION FOR TREATMENT** I authorize Name of Physician to provide medical treatment for myself or (name of patient). Signature Relationship to Patient ASSIGNMENT OF MEDICARE BENEFITS ASSIGNMENT OF INSURANCE BENEFITS I request that payment of authorized Medicare benefits I request that payment of authorized insurance benefits be made to me or on my behalf to Primary Care be made to me or on my behalf to Primary Care Specialists, P.C. for any services furnished to me by Specialists, P.C. for any services furnished to me by that that provider. I authorize any holder of medical provider. I authorize any holder of medical information information about me to release to the Health Care about me to release to the (name of insurance company) and its agents any Financing Administration and its agents any information needed to determine benefits payable for related information needed to determine benefits payable for services. This authorization is in effect for my lifetime, or related services. This authorization is in effect for my lifetime, or until I choose to revoke it. until I choose to revoke it. Signed Signed Date

#### PATIENT IDENTIFICIATION INFORMATION

| LAST NAME         | FIRST NAME        | MIDDLE NAME   | DATE O | F BIRTH | AGE      | SEX (M OR F) |
|-------------------|-------------------|---------------|--------|---------|----------|--------------|
| ADDRESS: NUMBER A | ND STREET         | CITY          | STATE  | ZIP     | HOME TEL | EPHONE #     |
| OCCUPATION        |                   | EMPLOYER NAME |        |         | BUSINESS | TELEPHONE #  |
| EMERGENCY CONTAC  | CT PERSON NAME    | RELATIONSHIP  |        |         | HOME TEL | EPHONE #     |
| EMERGENCY CONTAC  | CT PERSON ADDRESS | CITY          | STATE  | ZIP     | BUSINESS | TELEPHONE #  |

#### **CURRENT MEDICAL PROBLEMS**

IF YOU ARE BEING TREATED FOR ANY OTHER ILLNESSES OR MEDICAL PROBLEMS BY ANOTHER PHYSICIAN, PLEASE DESCRIBE THE PROBLEMS AND INDICATE THE NAME OF THE PHYSICAN TREATING YOU.

| ILLNESS OR MEDICAL PROBLEM | PHYSICIAN TREATING YOU |
|----------------------------|------------------------|
|                            |                        |
|                            |                        |
|                            |                        |
|                            |                        |
|                            |                        |

### **ILLNESS AND MEDICAL PROBLEMS**

PLEASE MARK WITH AN (X) ANY OF THE FOLLOWING ILLNESSES AND MEDICAL PROBLEMS YOU HAVE OR HAVE HAD AND INDICATE THE YEAR WHEN EACH STARTED. IF YOU ARE NOT CERTAIN WHEN AN ILLNESS STARTED, WRITE DOWN THE APPROXIMATE YEAR.

| ILLNESS                  | X | YEAR | ILLNESS                   | X | YEAR | ILLNESS               | X | YEAR |
|--------------------------|---|------|---------------------------|---|------|-----------------------|---|------|
| EYE OR EYE LID INFECTION |   |      | HEART MURMUR              |   |      | EPILEPSY              |   |      |
| GLAUCOMA                 |   |      | OTHER HEART CONDITION     |   |      | HEAD INJURY           |   |      |
| OTHER EYE PROBLEM        |   |      | STOMACH/DUODENAL ULCER    |   |      | STROKE                |   |      |
| DEAFNESS                 |   |      | DIVERTICULOSIS            |   |      | CONVULSIONS, SEIZURES |   |      |
| BRONCHITIS               |   |      | COLITIS                   |   |      | ARTHRUITIS            |   |      |
| EMPHYSEMA                |   |      | GOUT                      |   |      | CANCER OR TUMOR       |   |      |
| PNEUMONIA                |   |      | YELLOW JAUNDICE           |   |      | BLEEDING TENDENCY     |   |      |
| ALLERGIES OR ASTHMA      |   |      | LIVER TROUBLE             |   |      | DIABETES              |   |      |
| TUBERCULOSIS             |   |      | HEPATITIS                 |   |      | PSORIASIS             |   |      |
| OTHER LUNG PROBLEMS      |   |      | HERNIA                    |   |      | MENTAL ILLNESS        |   |      |
| HIGH BLOOD PRESSURE      |   |      | HEMMORRHOIDS              |   |      | OTHER                 |   |      |
| HEART ATTACK             |   |      | KIDNEY OR BLADDER DISEASE |   |      | THYROID DISEASE       |   |      |
| HIGH CHOLESTEROL         |   |      | KIDNEY STONE              |   |      |                       |   |      |
| ARTERIOSCLEROSIS         |   |      | MIGRAINE HEADACHE         |   |      |                       |   |      |

## **HOSPITALIZATIONS**

| YEAR | OPERATION OR ILLNESS | HOSPITAL AND CITY |
|------|----------------------|-------------------|
|      |                      |                   |
|      |                      |                   |
|      |                      |                   |
|      |                      |                   |
|      |                      |                   |
|      |                      |                   |

# **ILLNESS AND MEDICAL PROBLEMS**

PLEASE LIST ALL MEDICATIONS YOU ARE NOW TAKING, INCLUDE THOSE YOU BUY WITHOUT A DOCTOR'S PRESCRIPTION (SUCH AS APRIRIN, VITAMINS, ETC.)

| 1 | 5 | 9  |
|---|---|----|
| 2 | 6 | 10 |
| 3 | 7 | 11 |
| 4 | 8 | 12 |

#### **ALLERGIES AND SENSITIVITIES**

LIST ANYTHING THAT YOU ARE ALLERGIC TO SUCH AS CERTAIN FOODS, MEDICATIONS, DUST, CHEMICALS OR SOAP, HOUSEHOLD ITEMS, POLLEN, BEE STINGS, ETC., AND INDICATE HOW EACH AFFECTS YOU

| ALLERGIC TO          | REACTION   | ALLERGIC TO             | REACTION            |
|----------------------|--|-------------------------|---------------------|
|                      |  |                         |                     |
|                      |  |                         |                     |
|                      |  |                         |                     |
|                      |  |                         |                     |
|                      | SOCIAL / PERS  | ONAL HISTORY            |                     |
| CURRENTLY LIVEAL     | ONEWITH FAMILYWITH I                                     | FRIENDSWITH SIGNIFICAN  | NT OTHER            |
| MARITAL STATUSMA     | ARRIEDDIVORCEDSEPAI                                      | RATEDWIDOWEDNE          | VER MARRIED         |
| LAST GRADE COMPLETE  | ED IN SCHOOL   |                         |                     |
|                      | REJECTED FOR HEALTH REASONS<br>NO IF YES, PLEASE EXPLAIN | -                       |                     |
| SMOKING HISTORY DO Y | OU CURRENTLY SMOKE?YES                                   | NO HOW MUCH PER DAY     | Y?                  |
| HOW MANY YEARS HAVE  | YOU SMOKED? ARE  | YOU A FORMER SMOKER?    | YESNO               |
| WHEN DID YOU QUIT?   | DO YOU CHEW TOBACCO?                                     | YESNO DO YOU SM         | 10KE ANYTHING ELSE? |
| CONSUMPTION OF ALCO  | OHOLIC BEVERAGES?YES                                     | _NO AMOUNT              | _                   |
| DO YOU USE DRUGS? _  | _YESNO TYPE  | FREQUENCY               |                     |
| DO YOU EXERCISE REGI | JLARLY?YESNO HOW C                                       | PFTEN?                  |                     |
| DO YOU WEAR SEATBEL  | .TS?YESNO  |                         |                     |
| ARE THERE ANY HEALTI | H RISKS INVOLVED IN YOUR JOB,                            | HOME ENVIRONMENT OR ACT | IVITIES?YESNO       |
| IF YES, PLEASE EX    | PLAIN  |                         |                     |

#### **FAMILY HEALTH**

|   |        |  | . ,                | ,                      |        |           |        |         |
|---|--------|--|--------------------|------------------------|--------|-----------|--------|---------|
| PLEASE GIVE THE FOLLOWING INFORMATION ABOUT YOUR FAMILY |        | HAVE ANY BLOOD RELATIVES HAD ANY OF THE FOLLOWING DISEASES? IF SO, INDICATE RELATIONSHIP BY PLACING AN X |                    |                        |        |           |        |         |
| FAIVIILT  |        |  |                    | •                      | LATION | ו זם חוחכ | LACING | J AIN A |
|   | ı      | T  |                    | IN THE APPROPRIATE BOX |        |           |        |         |
| RELATIONSHIP  | AGE IF | AGE AT   | STATE OF HEALTH OR | ILLNESS                | FATHER | MOTHER    | SISTER | BROTHER |
|   | LIVING | DEATH  | CAUSE OF DEATH     |                        |        |           |        |         |
| FATHER  |        |  |                    | HEART DISEASE          |        |           |        |         |
| MOTHER  |        |  |                    | HIGH BLOOD PRESSURE    |        |           |        |         |
| BROTHER(S)  |        |  |                    | CANCER                 |        |           |        |         |
|   |        |  |                    | DIABETES               |        |           |        |         |
| SISTER(S)   |        |  |                    | BLOOD DISEASE          |        |           |        |         |
|   |        |  |                    | EPILEPSY               |        |           |        |         |
| SPOUSE  |        |  |                    | RHEUMATOID ARTHRITIS   |        |           |        |         |
| CHILDREN  |        |  |                    | GOUT                   |        |           |        |         |
|   |        |  |                    | GLAUCOMA               |        |           |        |         |
|   |        |  |                    | TUBERCULOSIS           |        |           |        |         |
|   |        |  |                    |                        |        |           |        |         |

# **SYMPTOM REVIEW**

PLEASE CIRCLE EACH ITEM THAT YOU NOW HAVE WHERE APPLICABLE, PLEASE FILL IN ADDITIONAL INFORMATION

| GENERAL             | WEAKNESS CHILLS CHANGE IN WEIGHT, APPETITE, OR SLEEPING HABITS       |
|---------------------|--|
|                     | FATIGUE NIGHT SWEATS   |
| SKIN                | ITCHING CHANGE IN COLOR RASH EASY BRUISING                           |
| NERVOUS SYSTEM      | HEADACHE DOUBLE VISION NUMBNESS DIZZINESS MUSCLE WEAKNESS            |
|                     | LOSS OF COORDINATION   |
| LUNGS               | COUGH SHORTNESS OF BREATH POSITIVE TB TEST WHEEZING                  |
|                     | SPITTING UP BLOOD LAST CHEST X-RAY DATE                              |
| HEART               | CHEST PAINS TROUBLE BREATHING AT NIGHT EASY FATIGUE                  |
|                     | PALPITATIONS (HEART POUNDING) TROUBLE CLIMBING STAIRS ANKLE SWELLING |
| GASTROINTESTINAL    | STOMACH PAIN / ABDOMINAL PAIN DIFFICULTY SWALLOWING VOMITTING        |
|                     | CHANGES IN BOWEL HABITS INDIGESTION / HEART BURN BLOOD IN STOOLS     |
| URNINARY            | PAIN IN URINATION FREQUENT URINATION DIFFICULTY STARTING URINATION   |
|                     | BLOOD IN URINE PREVIOUS INFECTIONS                                   |
| EYES                | GLASSES / CONTACTS EXCESSIVE TEARING DATE OF LAST EXAM               |
|                     | EYE PAIN BLURRING OR SPOTS   |
| EARS                | LOSS OR DECREASED HEARING RINGING DRAINAGE                           |
| NOSE/THROAT/SINUSES | NOSEBLEED HOARSENESS SWELLING SORE TROAT POST NASAL DRIP             |
| MOUTH               | DENTURES TOOTHACHE BLEEDING GUMS DATE OF LAST EXAM                   |
| JOINTS & BACK       | PAIN STIFFNESS SWELLING DEFORMITY                                    |
| MUSCLES             | PAIN TWITCHING WEAKNESS  |
| ENDOCRINE           | EXCESSIVELY HOT EXCESSIVELY COLD ALWAYS HUNGRY ALWAYS THIRSTY        |
| PSYCHOLOGICAL       | NERVOUSNESS UNABLE TO SLEEP MEMORY LOSS DEPRESSION                   |
|                     | NIGHTMARES   |
| IMMUNIZATIONS       | TETANUS DATE INFLUENZA DATE  |
|                     | SHINGRIX DATE PNEUMOCOCCAL DATE                                      |
|                     | MMR (MEASLES, MUMPS, RUBELLA) PREVNAR 13 (PNEUMONIA)                 |
| MALE                | HERNIA PAIN IN TESTICLES SEXUAL DIFICULTIES DISCHARGE FROM PENIS     |
|                     | SEXUALLY TRANSMITTED DISEASE   |
| FEMALE              | VAGINAL ITCHING OR BURNING PREGNANCY, NUMBER                         |
|                     | VAGINAL DISCHARGE MISCARRIAGES OR ABORTIONS NUMBER                   |
|                     | PROBLEMS WITH MENSTRUAL PERIODS LIVE BIRTHS, NUMBER                  |
|                     | LAST MENSTURAL PERIOD DATE PROBLEMS DURING PREGNANCY                 |
|                     | LAST PAP SMEAR DATE LUMPS IN BREAST                                  |
|                     | METHOD OF CONTRACEPTION DISCHARGE FROM NIPPLE                        |
|                     | SEXUALLY TRANSMITTED DISEASE LAST MAMMOGRAPHY DATE                   |
|                     | SEXUAL DIFFICULTIES  |
|                     | OME NOT COVERED AROVE (ARRITIONAL SPACE ON RACK)                     |

| SIGNS & SYMPTOMS NOT COVERED ABOVE (ADDITIONAL SPACE ON BA |      |        |  |  |  |  |
|--|------|--------|--|--|--|--|
|  |      | -<br>- |  |  |  |  |
| PATIENT SIGNATURE  | DATE | -      |  |  |  |  |
| PHYSICIAN SIGNATURE  | DATE | _      |  |  |  |  |

# Patient-Doctor Partnership Agreement

Welcome to your Patient-Centered Medical Home. Thank you for choosing to partner with our medical practice for patient-centered care. We appreciate the trust and confidence you have placed in us for your care.

#### PRIMARY CARE RESPONSIBILITIES

- Listen to your health concerns.
- Provide **information** on chronic conditions and prevention programs.
- Provide **flexible** and expanded office hours, schedule appointments within a reasonable time, and see patients as closely as possible to scheduled appointment time.
- Provide telephone availability to reach a clinical decision-maker for communication 24 hours per day, 7 days per week.
- **Coordinate** care provided by my practice team, other clinicians and health care institutions effectively to avoid duplication, delay and error.
- Communicate test and treatment results promptly and correctly.
- Provide information and advice regarding preventative care, maintaining wellness, self-management direction and counseling.
- Provide **reminders** for follow up and preventative care.
- Maintain clinical information that allows us to participate in the development and maintenance of health records and patient registries, while protecting privacy and confidentiality.

#### **PATIENT RESPONSIBILITIES**

- Communicate openly
- Participate with your health care team in the development of treatment plans to improve your health
- Provide Health Care Team with feedback regarding action and treatment plans.
- Respect the time of other by being on time for appointment and procedures.
- Schedule and attend appointments at intervals suggested by Health Care Team.
- **Involve yourself** in Physician's and other health care professionals' recommendations with respect to maintenance or improvement of your health and wellness.
- Participate in action planning and goal setting with respect to maintenance or improvement of your health and wellness.
- Participate in developing and maintaining a **comprehensive health record** by authorizing delivery and circulation of clinical information to and from clinicians and health care institutions.

#### **AFTER HOURS CARE**

 Please utilize our office during hours of operation but we understand that some medical complaints may occur after hours so we would recommend you call us first or go to an urgent care if needed.

|                              | Primary Care Specialists, P.C.        |
|------------------------------|---------------------------------------|
| Date                         | Lisa O'Neil, D.O. & Elise Murray D.O. |
|                              | 33611 Warren Road, Westland, MI 48185 |
| Patient Name                 | Phone (734) 641-8900                  |
| Patient / Guardian Signature |                                       |

Primary Care Specialists, P.C. 33611 Warren Road Westland, MI 48185

# Authorization and Agreement of Medical Treatment Insurance Benefits and Financial Responsibility

CONSENT FOR EXAMINATION: I understand that medical treatment may be necessary for the patient by Elise Murray, D.O. and/or Lisa O'Neil, D.O. or their associates or assistants. I understand the examination procedures will be explained to me and I shall consent to the partial or complete examination. I understand that the examination results will be provided to me with recommendations. The responsibility for any follow up examinations to check abnormalities found and treated, lies with me and not my physician, thereby release my examiner from all responsibility in connection with this examination.

CONSENT FOR TREATMENT: I understand that medical treatment is necessary for the patient by Elise Murray, D.O. and/or Lisa O'Neil, D.O. or their associates or assistants. I hereby consent to and authorize the administration of all diagnostic and therapeutic treatment that may be considered advisable or necessary in the judgment of the physician. No guarantee or assurance has been given by anyone as to the results that may be obtained by such treatments.

- 1. Payment is due at the time of service. We accept cash, checks, and credit cards.
- 2. All co-payments, deductibles and non-covered services must be paid in full at the time of service.
- 3. A schedule of fees for our service is available at the reception desk. Our office will submit claims to your insurance company as a service to you. It is important that you know what your insurance plan covers. Services not covered by your insurance are your responsibility.
- 4. If your insurance company requires laboratory specimens to be sent to a specific lab, it is your responsibility to know the participating lab. Please make us aware of your plan requirements.
- 5. Your doctor is here to manage your medical care. The Physicians are not experts on insurance and cannot be aware of all financial arrangements. Please discuss insurance problems and financial difficulties with the business office staff. We will gladly work with you to make payment arrangements. Accounts over 90 days past due may be referred to a collection agency.
- 6. During a well-physical exam, new or acute complaints cannot be addressed, they will require a separate visit. Insurance companies will allow only one type of visit be billed on the same day.
- 7. Refills for medications are performed at appointments. We discourage refill requests by phone to ensure accuracy of medications.
- 8. Prescriptions for controlled substances, which includes pain medications, are prescribed and written during appointments only. A signed pain management contract is required by the patient and doctor.
- 9. Our office may request your email to allow an invitation to our patient portal and email reminders. We urge each patient to access our patient portal to access their private health information. Patients may also send non-urgent requests via the patient portal.

| I have read the above Acknowledgem | ent and Agreements and fully ur | nderstand the same. |  |
|------------------------------------|---------------------------------|---------------------|--|
| Patient Name (Print)               |                                 |                     |  |
| Signature of Patient or Guardian   |                                 | Date                |  |
| Relationship to Patient            | Witness                         | Date                |  |



# Primary Care Specialists, P.C.

Elise Murray, D.O. Lisa O'Neil, D.O. 33611 Warren Road Westland, MI 48185 (734) 641-8900 (734) 641-8970 Fax

\_\_\_\_\_

#### **LATEX ALLERGIES**

Latex allergies can be deadly. Latex has been known to cause anaphylactic shock and subsequently death. If someone has experienced itching and burning after coming in contact with any rubber substances, they would be well advised to tell their doctor that they might be allergic to latex and as his or her to take the appropriate precautions. Allergic reaction to latex can include difficulty breathing, wheezing, bronchospasm, tachycardia, cardiovascular collapse, vomiting, swelling, puffiness, rash, blisters, itchiness and hives. If you know you have an allergy to latex, we advise you wear a Medical Alert Bracelet.

| I <u>DO NOT</u> have any known allergies to     | platex   |
|---|--|
| 1 DO NOT have any known allergies to            | riatex   |
| Patient Signature:                              | Date:  |
|   | HIPAA PRIVACY NOTICE   |
| l,  | , (patient) do hereby authorize the physicians and staff of Primary C  |
| Specialists, P.C. to discuss and release the re | , (patient) do hereby authorize the physicians and staff of Primary Casults of any testing that I have done with the following people: |
|   |  |
|   |  |
|   | <del>-</del>   |
| Patient Signature:                              | Date:  |
| **Please request a copy of the HIPAA Privac     | y Policy if you are not familiar with this policy.**   |
|   | HIPAA PRIVACY NOTICE RECEIVED  |
| ACKNOWLEDGEMENT:                                |  |
| I acknowledge that I have received the Notice   | ce of Privacy Practice given upon request.   |
|   |  |
| Patient or Personal Representative Signatur     | e Date   |
|   |  |

Primary Care Specialists, P.C. Dr. Lisa O'Neil, D.O. Dr. Elise Murray, D.O.

# **NOTICE OF PRIVACY PRACTICES**

EFFECTIVE DATE: APRIL 14, 2003 REVISION DATE: JANUARY 06, 2014

THIS NOTICE OF PRIVACY PRACTICES DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION, PLEASE REVIEW IT CAREFULLY.

As required by law, this Notice of Privacy Practices is being provided to you in accordance with the Health Insurance Portability and Accountability Act (HIPAA). This Notice describes how we will protect the privacy of health information and how we may use and disclose your health information to carry out treatment, payment, or health care operations and for other purposes permitted by law. Your "Protected Health Information" or (PHI) means any of your written or verbal health information that is created or received by your health care provider. This may relate to your past present or future physical or mental health or condition.

#### HOW WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION

**Requirement for Written Authorization:** We will generally obtain your written authorization before using your health information or sharing it with others outside our facility.

**Exceptions to Written Authorization Requirements:** There are some situations when we do not need your written authorization before using your health information or sharing it with others. They are:

#### Treatment, Payment, and Health Care Operations

We may use your health information or share it with others in order to treat your condition, obtain payment for treatment, and run our health care operations.

**Treatment:** We may share your health information with other health care providers who are involved in your health care needs and physicians to whom you have been referred for further health care treatment.

**Payment:** We may use your health care information or share it with others so that we may obtain payment for health care services. We might also need to inform your health insurance company about your health condition in order to obtain pre-approval for your treatment. We may share your information with other health care providers and payors for their payment activities.

**Health Care Operations:** We may use your health information or share it with others in order to conduct our health care operations. We may share your health information with other health care providers and payors for certain health care operations if the information is related to a relationship the provider or payor currently has or previously had with you, and if the provider or payor is required by federal law to protect the privacy of your health information.

#### OTHER ALLOWABLE USES OF YOUR HEALTH INFORMATION

Appointment Reminders, Treatment Alternatives, or Distribution of Health-Related Benefits and Services: In the course of providing treatment to you, we may use your health information to contact you with a reminder that you have an appointment for services at our facility. We may also use your health information in order to recommend possible treatment alternatives or services to you.

**Treatment Alternatives:** We may use and disclose health information to tell you about possible treatment options or alternatives that may be of interest to you.

**Health Related Benefits and Services and Reminders:** We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

**Business Associates:** We may disclose your health information to contractors, agents and other business associates who need the information in order to assist us with obtaining payment or carrying out our health care operations. This may be a billing company to obtain payment, accounting or law firm to obtain professional advice to us about how to improve our health care services and comply with the law. If we do disclose your health information to a business associate, we will have a written contract that requires our business associate to protect the privacy of your health information.

# USES AND DISCLOSURES BEYOND TREATMENT, PAYMENT, AND HEALTH CARE OPERATIONS PERMITTED WITHOUT AUTHORIZATION OR OPPORTUNITY TO OBJECT

Federal privacy rules allow us to use your health information and share it with others in order to treat you in an emergency or to meet public need. We will not be required to obtain your written authorization or provide you with an opportunity to object before we use or disclose your health information for the following:

- As Required By Law
- Public Health Activities
- · Victims of Abuse, Neglect or Domestic Violence
- Health Oversight Activities
- Law Enforcement Purposes
- For Research Purposes
- To Advert a Serious and Imminent Threat to Health or Safety
- National Security and Intelligence Activities or Protective Services
- Coroners, Medical Examiners and Funeral Directors
- Organ and Tissue Donation
- Military and Veterans

#### USES AND DISCLOSURES OF YOUR HEALTH INFORMATION REQUIRING AUTHORIZATION

Primary Care Specialists cannot and will not use or disclose your health information without your written authorization for any reason except those described in this notice. In the event you choose to transfer your records to another person or organization, your written authorization will be required when completing an authorization form. If you provide us with written authorization, you may revoke or cancel that written authorization at any time, except to the extent that we have already relied upon it. If you revoke the authorization, we will no longer use or disclose your health information for reasons already covered by your written authorization. Your revocation will not affect any uses or disclosures we have already made prior to the date we receive notice of cancellation. To revoke a written authorization, please write to Primary Care Specialists, at the address listed at the end of this notice.

#### YOUR RIGHTS AND YOUR RECORDS

You have the right to request and obtain a copy, from our facility in a timely manner of any of your health information that may be used to make decisions about you and your treatment for as long as we maintain this information in our records. This may include medical and billing records

#### **RESPONSE TIME**

We ordinarily will respond to requests for copies within 30 days. If we need additional time to respond to a request for copies, we will notify you in writing within the timeframe above to explain the reason for the delay.

#### RIGHT TO NOTICE OF BREACH OF UNSECURED HEALTH INFORMATION

We are required by law to maintain the privacy of your health information, to provide you with this Notice containing our legal duties and privacy practices with respect to your health information and to abide by the form of the Notice. It is our facilities policy to safeguard your health information so as to protect the information from those who should not have access to it. If for some reason we experience a breach of your unsecured health information, we will notify you of the breach.

#### **MISCELLANEOUS**

#### HOW SOMEONE MAY ACT ON YOUR BEHALF

You have the right to name a personal representative who may act on your behalf to control the privacy of your health information. Parents and guardians will generally have the right to control the privacy of health information about minors unless the minors are permitted by law to act on their own behalf.

#### HOW TO OBTAIN A COPY OF REVISED NOTICE

We may change our privacy practices from time to time. If we do, we will revise this Notice so you will have an accurate summary of our practices, and the revised Notice will apply to all of your health information. You may obtain a revised copy of the Notice at the front desk or by calling our office. The effective date of the Notice will always be noted on the cover and on the back page of this Notice. We are required to abide by the terms of the Notice that are currently in effect.

#### **HOW TO FILE A COMPLAINT**

If you believe your privacy rights have been violated, you may file a complaint with the practice or with the Secretary of the Department of Health and Human Services. To file a complaint with the practice, please contact the Privacy Officer in writing by using the contact information below. We encourage you to express your concerns regarding the privacy of your Health Information.

No one will retaliate or take action against you for filing a complaint.

Primary Care Specialists, P.C. 33611 Warren Road Westland, MI 48185

**Attn: Privacy Officer** 

The Privacy Officer can be contacted by phone at (734) 641-8900

Effective Date: April 14, 2003 Revision Date: January 06, 2014

|  | essment        | for So   | cial N      | eeds        |
|--|----------------|--|-------------|-------------|
| Patient First & Last Name  Patient Date of Birth   | <u>Primary</u> | rimary Care Specialists, P.C.  33611 Warren Road  Westland, MI 48185 |             |             |
|  |                | Westland, MI 48185   |             |             |
| Patient Primary Care Physician   |                |  | Today       | 's Date     |
| As your Patient-Centered Medical Home, we are happy to partner with you, to help y<br>answers below, we maintain a list of trusted community resources that care about y |                | -  | nes of need | l. From the |
| Please Answer the following questions:   | Ou us much us  | Yes  | No          | Decline to  |
| In the past month, did poor health keep you from doing your usual activities, like wo or a hobby?  | rk, school,    |  |             | Answer      |
| In the past 12 months, was there a time when you needed to see a doctor but could it cost too much?  | not because    |  |             |             |
| In the past 12 months, did you ever eat less than you needed to because there was n food?  | ot enough      |  |             |             |
| Is it hard to find work or another source of income to meet your basic needs?  |                |  |             |             |
| Are you worried that in the next 2 months, you may not have housing?   |                |  |             |             |
| In the past 12 months, have you had a hard time paying your utility company bills?   |                |  |             |             |
| Do you need help finding or paying for care for loved ones? For example, childcare or for an older adult.  | r day care     |  |             |             |
| Do you want help with school or job training, like finishing a GED, going to college, or trade?  | r learning a   |  |             |             |
| In the past 12 months, have you had trouble getting to school, work, or the store bed not have a way to get there?   | ause you do    |  |             |             |
| Do you ever feel unsafe in your home or neighborhood?  |                |  |             |             |
| Over the last 2 weeks, have you had a great deal of stress or felt overwhelmed?  |                |  |             |             |
| Over the last 2 weeks, have you felt a lot of anxiety or scared?   |                |  |             |             |
| Over the last 2 weeks, have you felt depressed or very sad?  |                |  |             |             |
| *If you answered yes, would you like to receive assistance with any of these needs?  |                |  |             |             |
| *Are any of your needs urgent? For example, I need food/shelter for tonight.   |                |  |             |             |
| FOR OFFICE STAFF ONLY: PRIMARY INSURANCE, MEMBER ID  |                |  |             |             |
| Is patient being provided care management or care coordination services?   |                |  |             |             |
| Referrals  1.  | Due Da         | ate/Follow   | -Up         |             |
| 2.   |                |  |             |             |

# Patient Health Questionnaire (PHQ-9)

| Patient Name: | Date: |
|---------------|-------|
|               |       |

|   | Not at all           | Several days          | More than half the days | Nearly every day    |
|---|----------------------|-----------------------|-------------------------|---------------------|
| 1. Over the <u>last 2 weeks</u> how often have you been bothered by any of the following problems?  |                      |                       |                         |                     |
| a. Little interest or pleasure in doing things  |                      |                       |                         |                     |
| b. Feeling down, depressed, or hopeless   |                      |                       |                         |                     |
| c. Trouble falling/staying asleep, sleeping too much  |                      |                       |                         |                     |
| d. Feeling tired or having little energy  |                      |                       |                         |                     |
| e. Poor appetite or overeating  |                      |                       |                         |                     |
| f. Feeling bad about yourself or that you are a failure or have let yourself or your family down  |                      |                       |                         |                     |
| g. Trouble concentrating on things, such as reading the newspaper or watching television  |                      |                       |                         |                     |
| h. Moving or speaking so slowly that other people could have noticed. Or the opposite; being so fidgety or restless that you have been moving around a lot more than usual.                     |                      |                       |                         |                     |
| Thoughts that you would be better off dead or of hurting yourself in some way.  |                      |                       |                         |                     |
| THIS ROW FOR DOCTOR'S USE ONLY SCORE:   | 0                    | 1                     | 2                       | 3                   |
| (add columns)   |                      | +                     | +                       | +                   |
| TOTAL SCORE:  | =                    |                       |                         |                     |
|   | Not difficult at all | Somewhat<br>difficult | Very difficult          | Extremely difficult |
| 2. If you checked off any problem on this questionnaire so far, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people? |                      |                       |                         |                     |

# PRIMARY CARE SPECIALISTS, P.C. AUTHORIZATION FOR RELEASE OF INFORMATION

| Patient Name:   | Date of Birth:  | Date of Birth: |  |  |
|---|---|----------------|--|--|
| From:   | To:   |                |  |  |
|   | ELEASED:  |                |  |  |
| STEELIGE INFORMATION TO BE IN   | RELEAGED.   |                |  |  |
| Entire Medical Record   | Record of Care Fromto   |                |  |  |
| Other:  |   |                |  |  |
| Excluding:  |   |                |  |  |
|   | on information as defined by statue of MI Department of Public Health patitis B, HIV, AIDS and AIDS related complex.              | Rules (which   |  |  |
| Alcohol and/or drug abuse treatmen  | nt information protected under 42 Code of Federal Regulations, Part 2.  |                |  |  |
| Mental health treatment records, ps   | sychological services and social services information.  |                |  |  |
| FOR THE SPECIFIC PURPOSE OF:  |   |                |  |  |
| I understand this release is effective until written notice to the above named party. | , but I may revoke my authorization at any time by partial Any written statement to revoke authorization will not be retroactive. | providing      |  |  |
| • •   | ndition treatment based on providing a signed authorization form.   |                |  |  |
| DATE:   |   |                |  |  |
|   | (Signature of Patient of Legal Representative)  |                |  |  |
| (Signature of Witness)  | (Relationship, if other than patient)   |                |  |  |